

Premium Collection

1. Bank Transfer

2. Mobile Payment at ABA

3. Premium Payment via Wing

4. Standing Order from your bank

5. Premium Payment via ACLEDA ToanChet

6. Cash payment at ACLEDA Bank or other banks*

7. Cheque Payment at ACLEDA Bank or other banks*

8. Cash or Cheque Payment at Prudential Cambodia Customer Service Center

9. Premium Payment via Sathapana Moblie



Your Payment Option

1. Bank Transfer

If your account is with ACLEDA Bank

STEP 1: Complete the ACLEDA bank Premium Payment Form

STEP 2: Submit the form for processing

If your account is with other banks*

STEP 1: Complete the Bank Transfer Instruction Form

STEP 2: Submit the Form for processing

Note:

Please ensure there is sufficient funds in your account.

2. Mobile Payment at ABA

You can pay life insurance premium to Prudential Cambodia through ABA, you must have:

- . ABA Bank Account
- . ABA application on your device

You can pay your life insurance premium to Prudential Cambodia through ABA Mobile by following the steps below:

- STEP 1:** Open ABA Mobile App
- STEP 2:** Choose "Payments"
- STEP 3:** Enter your "Username" & "PIN"
- STEP 4:** Choose "Insurance"
- STEP 5:** Choose "Prudential Cambodia"
- STEP 6:** Select your account
- STEP 7:** Input or Select Application/Policy Number
- STEP 8:** Input the Payment Amount
- STEP 9:** Press the "PAY NOW" button
- STEP 10:** Please review the information again before pressing "CONFIRM"
- STEP 11:** Enter your "PIN" again to confirm transaction
- STEP 12:** Press the "GO TO ACCOUNTS" button

3. Premium Payment via Wing

You can pay life insurance premium to Prudential Cambodia through Wing. Following are steps to process your payment.

How to Pay with Wing Via Wing Merchant:

Please provide to Wing Agent the information below:

- . Prudential's Biller Code "8080"
- . Application Number or Policy Number; and
- . Premium Amount.

How to Pay with Wing via Wing App

- STEP 1:** Launch Wing App
- STEP 2:** Choose "Bills Payment"
- STEP 3:** Enter Prudential's biller code "8080"
- STEP 4:** Enter Application Number or Policy Number
- STEP 5:** Enter premium amount
- STEP 6:** Press button "Pay"
- STEP 7:** Press button "Continue" (please review the information again before pressing "Continue")

How to Pay with Wing via USSD

- STEP 1:** Dial *989#
- STEP 2:** Choose 5 "Bills Payments", then "SEND"
- STEP 3:** Choose 1 "Enter Biller ", then "SEND"
- STEP 4:** Enter Prudential's biller code "8080", then "SEND"
- STEP 5:** Enter Application Number or Policy Number then "SEND"
- STEP 6:** Enter premium amount, then "SEND"
- STEP 7:** Enter PIN code, then "SEND" (please review the information again before pressing "SEND")

Your Payment Option

4. Standing Order from your bank

If your account is with ACLEDA Bank

STEP 1: Complete the ACLEDA bank Standing Order Form

STEP 2: Submit the form for processing

If your account is with other banks*

STEP 1: Complete your bank's Standing Order Form

STEP 2: Submit the Form for processing

Note:

Please ensure there is sufficient funds in your account. It may take up to 2 days to be transferred.

5. Premium Payment via ACLEDA ToanChet

To be able to make your life insurance premium payment to Prudential Cambodia via ACLEDA ToanChet, you must have:

- ACLEDA Bank Account
- ACLEDA ToanChet application on your device

You can pay your life insurance premium to Prudential Cambodia through ACLEDA ToanChet by following the steps below:

STEP 1: Open ACLEDA ToanChet App

STEP 2: Choose "Bills Payment"

STEP 3: Enter your PIN

STEP 4: Choose "Insurance Bill"

STEP 5: Choose "Prudential (Cambodia) Life Assurance PLC"

STEP 6: Input or Select Application/Policy Number

STEP 7: Input the Payment Amount

STEP 8: Press the "OK" button

STEP 9: Please review the information again before pressing "Proceed"

6. Cash payment at ACLEDA Bank or other banks*

STEP 1: Complete the bank Premium Payment Form

STEP 2: Submit the form along with the correct cash amount for processing

7. Cheque Payment at ACLEDA Bank or other banks*

STEP 1: Complete the bank Premium Payment Form

STEP 2: Submit the Form along with the correct cash amount for processing

8. Cash or Cheque Payment at Prudential Cambodia Customer Service Center

You can pay your life insurance premium to Prudential Cambodia at our Customer Service Center as following:

Please bring your Prudential Cambodia policy card with your identification document.

Note:

Customer Service Center is able to receive the Premium amount not more than USD 500 per transaction. You required to complete the Declaration for Third Party payment form if you are not the Policy Owner.

Your Payment Option

9. Premium Payment via Sathapana Moblie

You can pay life insurance premium to Prudential Cambodia through Sathapana, you must have :

- Sathapana Bank Account
- Sathapana application on your device

You can pay your life insurance premium to Prudential Cambodia through Sathapana Mobile by following the steps below :

STEP 1: Open Sathapana Mobile App

STEP 2: Choose "Payments"

STEP 3: Enter your " Password"

STEP 4: Choose "Insurance"

STEP 5: Choose "Prudential Cambodia"

STEP 6: Input Application/Policy Number

STEP 7: Input the Payment Amount

STEP 8: Select your account

STEP 9: Press the "Next" button

STEP 9: Please review the information again
before pressing "CONFIRM"

STEP 9: Enter your "Password" again
to confirm transaction

* Note: You may pay via other banks:
Canadia Bank Plc, Cambodian Public Bank Plc PPCBank and JTrush Royal Bank.